Benefits



Choose your vet
You can go to any registered vet.



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2. Month-to-month Cancel or upgrade your policy anytime.

3. Award-winning product South Africa's **#1 in pet insurance.**



4. Claim online, anytime Need to submit a claim at 2am? No problem, we've got you covered.

Our Exotic Pet Plans

We are the first insurance provider in SA to insure your exotic pets.



From **R165pm**

This no-frills plan covers accidents and up to 50% of illness claim amounts.

Exotic Pet Plus Plan From R239pm

This plan provides cover for both accidents and illness.

Ts & Cs and possible exclusions may apply and can be obtained by emailing u2us@dotsure.co.za. Risk profile and policy dependent. Limits and prices displayed applicable as at date of print and may be subject to change. Voted SA's #1 Pet Insurer 2023/2024. The Star; Die Burger; Beeld; City Press.

Dotsure Limited (Registration number 2006/000723/06) is a licensed non-life insurer and authorised financial services provider (FSP39925).



Vet bill? We've got you covered!

How it works:



Step 1 Get treatment.

Take your pet to **any registered vet** for treatment and pay the bill before leaving.



Step 2 Submit a claim.

bmit your claim online and you'll get your cla

Submit your claim online and you'll get your claim number within minutes.



Get reimbursed, fast!

Once approved, we pay most claims within 48 hours.

Like most other pet insurance providers, dotsure.co.za does not cover pre-existing conditions. Claim pay-outs are subject to the claim being valid and the submission of all necessary paperwork. Ts & Cs apply.

Wholehearted pet insurance

for wholehearted pets.

Custom-made plans for your favourite family members. Protect their unconditional love with cover to match.





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All (most) creatures great & small





Dogs From R99pm

Cats From **R99pm**





Multiple-Pet Discount

Get 15% off

when you add more

than one pet to your

Birds From R165pm

From R269pm

Reptiles From R239pm

policy.



Exotic Mammals

Get cover in 3 minutes! No more phone calls or paperwork.

www.dotsure.co.za

When you buy a pet policy online, you help us create Soft Landings, supporting welfare vets at the AACL and contributing to the vet bills of the Guide-Dogs Association.

Pet Plan Comparison

Dogs & Cats

What is covered

Premium starting from:	Accidental R99pm	Vital R219pm	Elite R399pm	Deluxe R430pm	Ultimate R1,399pm
Annual policy limit (up to)	R17,000	R30,000	R47,000	R82,000	R140,000
ින්තිය Third-party liability (up to)	R170,000	R250,000	R250,000	R400,000	R420,000
front cover	I	Ø	Ø	Ø	Ø
ି Illness cover		Up to 50% of claim	I	I	
ြို့ Hereditary cover				I	Ø
ିଙ୍ଗ୍ର Wellness cover					Ø

View detailed breakdown at www.dotsure.co.za or call us on 0861 368 7873.

Fluff-Up Your Pet's Cover

Wellness Benefits (R69pm) & Wellness Benefits Plus (R129pm)

Give your pet the royal treatment they deserve with added cover for emergency boarding, sterilisation, microchip, alternative treatment, routine care, and more. Available on the Vital, Elite, and Deluxe plans.

Cover Gap Extension (plan-specific premium)

Mind the gap! Remove specific limits to give you extra cover when you need it most.

Funeral Support (R21pm)

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Goodbyes are hard, paying for everything shouldn't be. We'll contribute towards the cremation or burial costs in the unfortunate event of your beloved pet's passing.

Excess Buster (plan-specific premium)

Say goodbye to unexpected costs. Avoid any surprises and reduce the amount you're liable to pay if you need to claim.

What you should know

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Waiting periods

Accidental claims: 0 days.

Illness claims (except on Ultimate plan): 30 days. Illness and wellness claims on Ultimate plan: 60 days. Hereditary claims: 12 months.

Plan upgrade: These waiting periods are applicable at inception and again when upgrading cover. This means that your new cover limits will only be effective after the end of the applicable waiting period.

Excess

10% or 20% of claim (minimum R200). On all illness claims where the pet is younger than 6 months, an additional excess of R300 will apply. Zero excess on illness claims for pets older than 6 months on the Vital plan (illness cover limited to 50%).

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